



TradeUnipoint.com Back End Manual (Operator)

TradeUnipoint.com is a Website offering the public superb self-catering holiday accommodation on a Rental basis. Our slogan at TradeUnipoint.com is 'Make Holiday Memories', and we truly abide by this slogan, to ensure all clients enjoy a well-deserved holiday and build unforgettable memories with loved ones.

Our members get to enjoy first-class holiday breakaways to some of South Africa's favorite destinations, as well as places outside of SA like Mozambique, Botswana and Kenya. Membership is free, our rental rates are excellent and you can browse and book online anytime, making it really convenient and hassle-free.

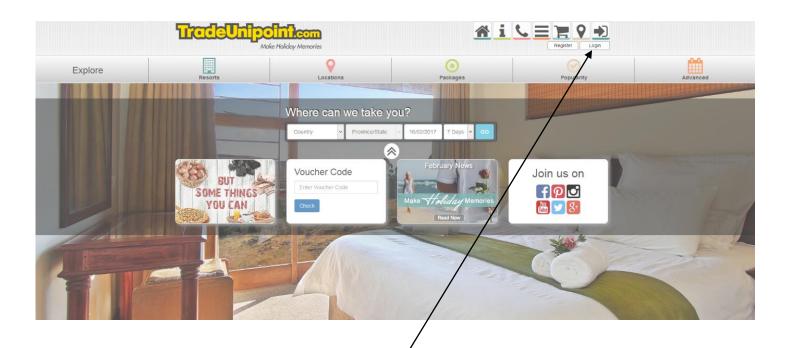
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| Logout | . 10 | 0 |
|--------|------|---|
|--------|------|---|

HOME PAGE

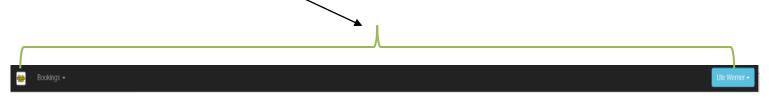
To access the Backend system, please use the website link: <u>www.tradeunipoint.com</u>



• To access the Backend, click on 'Login'

| the easy way to get away | |
|------------------------------------|------------------------------|
| Login | |
| Email Address | |
| Password | |
| Remember Me | |
| | Forgot Password Login |
| | |
| Enter E-mail address & Password to | login. |
| The Home Par | as of the Backand will open: |

Ine Home Page of the Backend will open:



BOOKINGS

| Bookings • | Ute W | /erner |
|--|---|--------|
| Make A Booking | | |
| Hold Bookings | | |
| Confirmed Bookings | | |
| Cancelled Bookings | | |
| e a Booking: | | |
| To make a Bookin | g for a client, click on 'Make a Booking'. Make Booking For : Ute Werner © [58423] | |
| | g for a client, click on 'Make a Booking'. Make Booking For : Ute Werner 🛇 [58423] | |
| To make a Bookin | | |
| To make a Bookin Menu | Make Booking For : Ute Werner ⊘ [58423] | |
| To make a Bookin Menu Make A Booking | Make Booking For : Ute Werner ⊘ [58423] | |

• Complete all relevant Search Criteria: and select your resort

• To confirm the Reservation, click on 'Book', and select the Interval the client wishes to confirm.

| u | Make Booki | ng For : Ute W | /erner 오 [5 | 8423] | | | | |
|-------------------|---------------|----------------|----------------|----------------|--------------------|------------------------------|----------------|---|
| ike A Booking | Search South | Africa 🗸 Mp | oumalanga | ¥ 24/0 | 08/2016 | 31/08/2016 | Search | \backslash |
| ld Bookings | | | | | | | | $\backslash \rangle$ |
| onfirmed Bookings | Crystal Sprin | ngs (Mpumulang | ja] 80 | | | | | \mathcal{I} |
| ncelled Bookings | | | | | | | | |
| | Arrive | Depart | Unit | RAK | DFWMS | Price | Source | Book |
| | 19/08/2016 | 26/08/2016 | + 130 | 242 | 7 🗸 🗸 🗸 R | R13,214.41 + | Crystalspring | s Canyoncreek Two Book |
| | 19/08/2016 | 26/08/2016 | + 131 | 122 | 7 ~ ~ ~ R | R12,465.97 + | Crystalspring | Full Week [19/08/2016 - 26/08/2016] |
| | 19/08/2016 | 26/08/2016 | + 132 | 242 | 7 🗸 🗸 🗸 R | R13,214.41 + | Crystalspring | Weekend [19/08/2016 - 22/08/2016] Mid-Week [22/08/2016 - 26/08/2016] |
| | 19/08/2016 | 26/08/2016 | + 133 | 122 | 7 🗸 🗸 🗸 R | R12,465.97 + | Crystalspring: | |
| | 19/06/2016 | | | | | | | |
| | 19/08/2016 | 26/08/2016 | + 134 | 242 | 7 🗸 🗸 🗸 R | R13,214.41 + | Crystalspring | s Canyoncreek Two Book |
| | | | + 134 + 135 | 2 4 2 1 2 2 | 7 ✔ ✔ R 7 ✔ ✔ R | R13,214.41 + R12,465.97 + | | s Canyoncreek Two Book |

- The rates applicable on the UNTU agreement, will be applicable to the weeks not highlighted.
- Should a week be highlighted, the advertised rate will apply.

| enu | | r : United National Tran | | | | | |
|--------------------|--------------------------|--------------------------|------------|------------|------------------|-------------|--------|
| Make A Booking | Search South Africa | ✓ Mpumalanga ✓ | 21/04/2017 | 28/04/2017 | Search 👻 | | |
| Hold Bookings | | | | | | | |
| Confirmed Bookings | Crystal Springs [N | pumulanga] 80 | | | | | |
| Cancelled Bookings | | | | | | | |
| | Arrive | Depart | Unit | RAK | DFWMS | Price | Book |
| | 17/04/2017 | 21/04/2017 | + 138 | 242 | 4 × × √ R | R1,180.80 | Book - |
| | 17/04/2017 | 21/04/2017 | + 147 | 242 | 4 🗙 🗙 🖍 R | R1,180.80 | Book - |
| | 17/04/2017 | 21/04/2017 | + 157 | 242 | 4 🗙 🗙 🖌 R | R1,180.80 | Book - |
| | 14/04/2017 | 21/04/2017 | + 019 | 122 | 7 🗸 🗙 🗶 R | R4,500.00 | Book 🗸 |
| | 14/04/2017 | 21/04/2017 | + 072 | 242 | 7 🗸 🗙 🗶 R | R11,000.00 | Book - |
| | | 01/01/0017 | + 117 | 122 | 7 🗸 🗸 🗸 R | R3,365.00 + | Book - |
| | 14/04/2017 | 21/04/2017 | | | | | |
| | 14/04/2017 14/04/2017 | 21/04/2017 | + 129 | 122 | 7 🗸 🗸 🖌 R | R3,365.00 + | Book - |

• Once the Interval has been selected, the system will confirm that the correct selection has been made:

| Booking Details | × |
|-----------------|-----------------|
| Product | Crystal Springs |
| Unit | 130 |
| Arrival | 19/08/2016 |
| Depart | 26/08/2016 |
| Price | R 13214.41 |
| | |
| | Continue Close |
| | |

- Should you be happy with the selected, click on 'Continue'
- Should the incorrect reservation was booked, click on 'Close'

Once clicked on 'Continue' the booking details will be displayed:

| Menu | Complete Booking For : Ute Werner | | |
|--------------------|---|-------------------|----|
| Make A Booking | Bookings for Payment | | |
| Hold Bookings | Item | Price | |
| Confirmed Bookings | Crystal Springs from 19/08/2016 until 26/08/2016 for 4 Adults and 2 Kids [Outstanding R13,214.41] | R13,214.41 | |
| Cancelled Bookings | Total : | R13,214.41 | |
| | Download Quote Make another booking | Proceed to Paymen | nt |

- The system will then display the booking details for payment, to continue click on 'Proceed to Payment' or click on 'Make another booking' if the member wishes to make another booking.
- A quote of the booking can also be downloaded and be emailed to member if they wish.

Example of quote:

| Quotation 1 Dr Jaco Cloete acocloete71@gmail.com Quote Date : 15/08/2016 | CardeUnipoini Make Holida | y Memories | Tel : +27 (0) 12 996 6 Fax : +27 (0) 12 996 0 Email : info@tradeunipoint. www.tradeunipoint.d | | |
|---|--------------------------------|--------------------|--|------------|--|
| Item | | | | Price | |
| Crystal Springs from 12/08/2016 until 19/08/2016 for a | Maximum of 2 Adults and 2 Kids | B | Booking No : 33281 | R12,466.00 | |
| Fun on Wheels | Ad | Jult : 2 x R300.00 | Kid : 1 x R150.00 | R750.00 | |
| Breakfast | | Adult : 1 x R75.00 | Kid : 1 x R55.00 | R130.00 | |
| Basket filled with daily specials and a bottle of | wine | / | Adult : 1 x R897.00 | R897.00 | |
| 1 | | | Sub Total : | R12,494.00 | |
| | | | Vat @ 14% : | R1,749.00 | |
| | | | Total : | R14,243.00 | |

• Click on 'Proceed to Payment' or to 'Cancel' to go back to previous page.



• VCS page will then appear to complete the payment proses

| a sample page - no a | ctual money is involved and no products will be delivered |
|----------------------|--|
| | Make Holiday Memories |
| | to Uni-Point Reservations Test |
| Payment Tot | tal R 14243.00(ZAR) |
| | |
| Payment by | card reset cancel payment |
| Test Card No. | 42424242424242 |
| Expiry Date | 08 💙 2016 💙 |
| Name on Card | Visa Test Card 001 |
| CVC Number | 000 |
| Email Address | jacocloete71@gmail.com |
| Budget Period | 00 🗸 🖉 |
| | PAY |
| | |
| | al-Id: 9579 Tel: 0878052500 🔤 🖓 🖅 |
| | vikloof, Pretoria, GP, South Africa 0059 chant acquiring bank: FNB South Africa |
| Transactions pro | cessed by Virtual Card Services Privacy statement |
| Virtu | al Secured by Othawte |

• Once payment has gone through successfully, the reservation will be confirmed and the client will be able to print the confirmation letter.

| Bookings - |
|-----------------------|
| Make A Booking |
| Hold Bookings |
| Confirmed Bookings |
| Cancelled Bookings |

Hold Bookings

| Menu | Complete Booking For : Ute Werner | | |
|--------------------|---|------------|---|
| Make A Booking | Payment successfully cancelled | | |
| Hold Bookings | | | |
| Confirmed Bookings | Bookings on Hold | | |
| Cancelled Bookings | Item | Price | |
| | Crystal Springs from 19/08/2016 until 26/08/2016 for 4 Adults and 2 Kids [Outstanding R13,214.41] | R13,214.41 | • |
| | Bookings for Payment | | |
| | Item | Price | |
| | Total | : R0.00 | |

All the members On-hold bookings will be listed on this page:

• Consultant can assist the member to make payment for an on-hold booking.

| าน | Во | okings For | : Ute Werne | r | | | | | | | | |
|-------------------------------|-----|------------|---------------------|--------------------|--------------|------------|------------|------------|-----------|-----------|----------|--------------------------------------|
| ake A Booking old Bookings | Cor | nfirmed | | | | | | | | | | |
| | | Booking | Book Date | Product | Unit | Arrival | Depart | Price | Receipted | Status | Add-ons | Actions |
| ancelled Bookings | | 33317 | 24/08/2016 17:02 | Crystal Springs | 130 2 4 2 | 19/08/2016 | 26/08/2016 | R13,214.41 | R0.00 | Confirmed | 0 | Confirmation - Cancel |
| | | | | | | | | | | | 1 | est Certificate /nload Confirmati |
| | | | | | | | | | | -1 | <i>—</i> | |

 Under 'Confirmation' the user has the option to make out a 'Guest Certificate' or to 'Download Confirmation' • Click on 'Guest Certificate' to make out a Guest Certificate to someone else.

| Guest Details Here | × |
|--------------------|---------------|
| First Name | |
| Surname | |
| Document | Select 🗸 |
| Email | |
| Cell/Mobile | |
| Comment | |
| | |
| | li. |
| | Create Cancel |
| | |

• Complete the details and click on 'Create' to complete the step.

| Confirmation | | × |
|-------------------------------|------------------------|----|
| Would you like to download th | e confirmation letter? | |
| Include Directions From : | None | |
| | | |
| | Yes | No |
| | | |

• Should the member wish to download the confirmation letter click on 'Download Confirmation' and click on 'Yes' to complete the step.

The confirmation letter will then open in PDF, save and email It to the member.

• Should the member wish to cancel their confirmed booking, click on 'Cancel'

| | Во | okings For | : Ute Werne | r | | | | | | | \backslash | |
|----------------------|-----|------------|---------------------|--------------------|--------------|------------|------------|------------|-----------|-----------|--------------|--|
| nu Iake A Booking | Cor | nfirmed | | | | | | | | | | |
| lold Bookings | | Booking | Book Date | Product | Unit | Arrival | Depart | Price | Receipted | Status | Add-ons | Actions |
| Confirmed Bookings | | 33317 | 24/08/2016 17:02 | Crystal Springs | 130 2 4 2 | 19/08/2016 | 26/08/2016 | R13,214.41 | R0.00 | Confirmed | 0 | Confirmation - Cancel |
| | | | | | | | | | | | | uest Certificate wnload Confirmatio |

• When cancelling a Reservation, the following message will come up, to accept:

| Cancel | × |
|---|--|
| Are you sure you want to cancel The client will forfeit: R13712.6 | this booking? |
| he following cancellation fees will | be applicable to all TradeUnipoint.com reservations: |
| Days to checkin | Cancellation fee |
| 120 Days | 20% |
| 90 Days | 25% |
| 60 Days | 30% |
| < 60 Days | 100% |
| | Yes No |

- Should the member accept the Cancellation fee, click on 'Yes' or 'No' to go back to the previous step.
- Once a members booking has been cancelled it will fall under 'Cancelled Bookings'

| Menu | Bookings For : Ute Werner |
|--------------------|---------------------------|
| Make A Booking | |
| Hold Bookings | No Bookings Cancelled |
| Confirmed Bookings | |
| Cancelled Bookings | |
| | |

LOG OUT



• Click on your User Name, and 'Logout' to log out of the system.