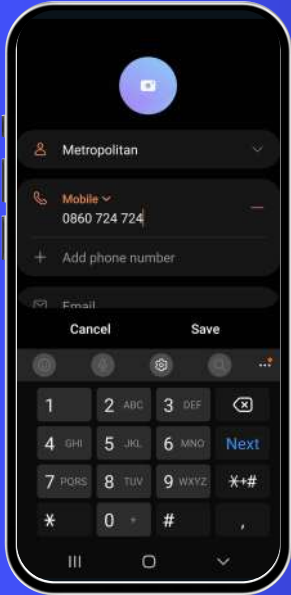


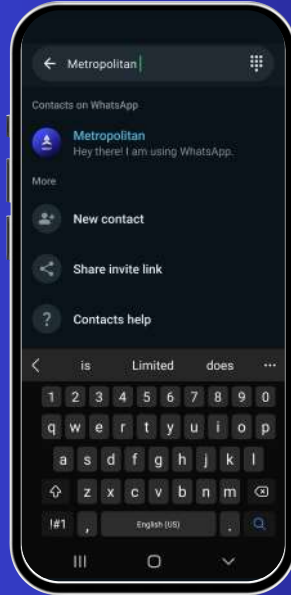
# How your Chatbot works

## option 1

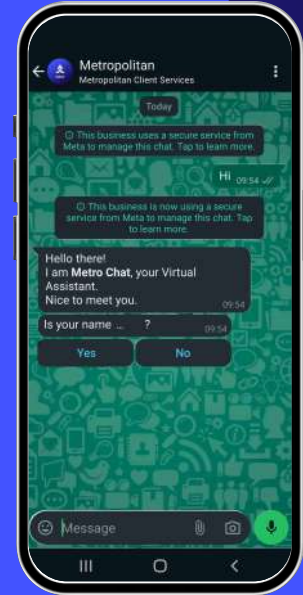
1 Save the Metropolitan number on your phone: **0860 724 724**



2 Search for the Metropolitan contact in WhatsApp

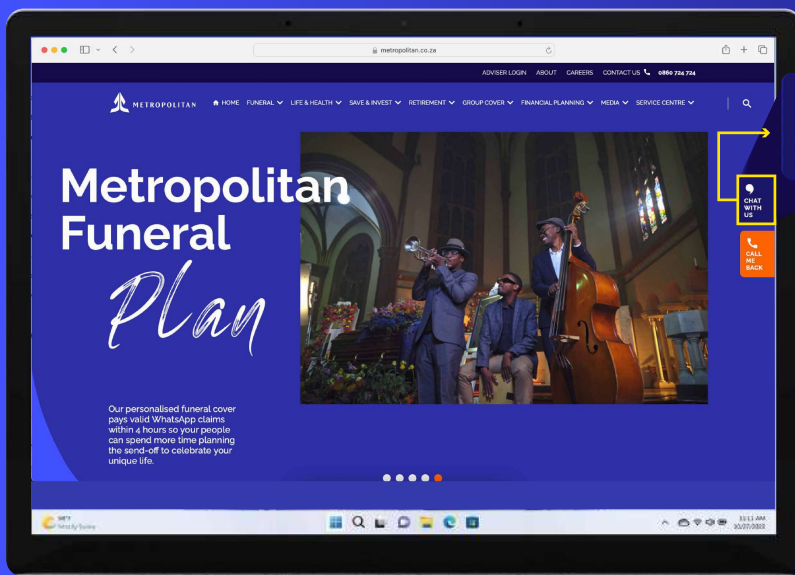
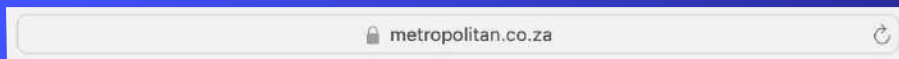


3 Say 'Hi' and follow the prompts



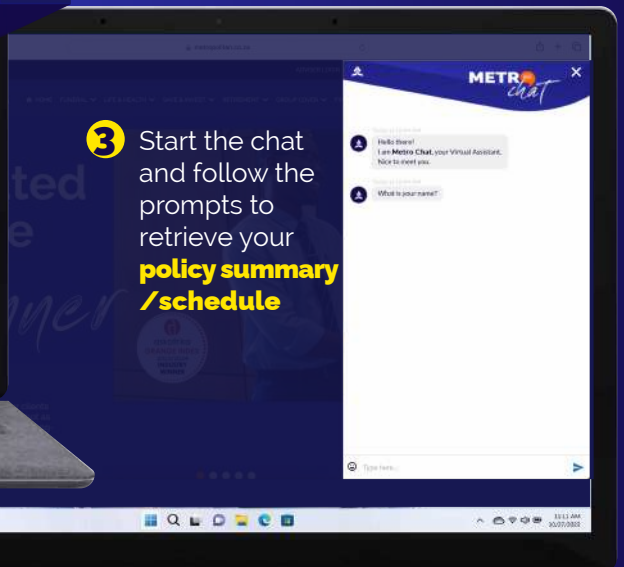
## option 2

1 Go to the Metropolitan website: **www.metropolitan.co.za**



2 Click on the 'Chat with us' tab

3 Start the chat and follow the prompts to retrieve your **policy summary /schedule**



Together we can 

[www.metropolitan.co.za](http://www.metropolitan.co.za)